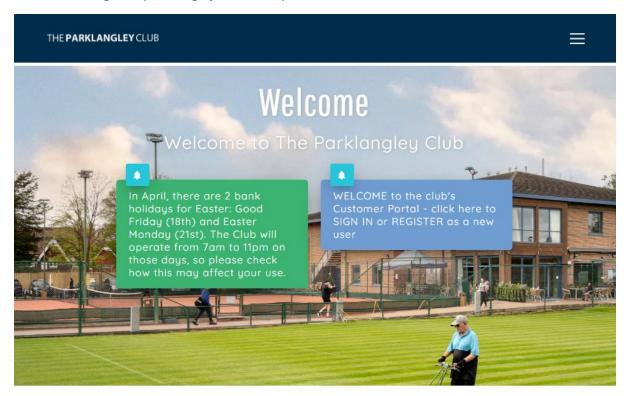
To make payment, please log into our portal through the link below.

ManageOurClub

Using your portal login credentials.

(If you haven't managed to login already, please contact us at tenniscoaching@theparklangleyclub.co.uk)



What Do You Want To Do Today?

Need help using this portal? Click here









If you click on the three lines in the top right-hand corner, a drop-down menu will appear with the option to 'Sign in'.

Enter your login credentials, and if you haven't logged in before, the next screen will prompt you to confirm your details before bringing you to the home screen below.



Need help using this portal? Click here

















Once logged in, please select the 'Account' tile as highlighted above

Next click on 'My Scheduled Payments'

Account



















Here you will be able to see if you have a valid DD mandate set up with us currently.

If the next page shows no line items as shown below



You do NOT have a valid DD set up with us so, please **click on the following link** to understand how to proceed...

How to make Payment

If there are line items shown (as below), this indicates that you have a valid DD mandate with us.



No further action is required, only if you wish to:

- 1. To split the payment(s) over two months. (PLS NOTE: We only offer this option to those with an existing valid DD mandate)
- 2. If you would rather pay by Debit/Credit Card.
- 3. As our system <u>no longer</u> automatically offsets any credits against invoices. For those with credit in your virtual wallet, you need to email <u>tenniscoaching@theparklangleyclub.co.uk</u> before Monday 25th August to allow us to offset the credit against this terms invoice.

Finally, if you know you have some money/credit in your virtual wallet, and you want to offset this against your invoice before the monies are collected by DD, please email us at tenniscoaching@theparklangleyclub.co.uk.

Otherwise, payment shown above will collected at beginning of the new term on date specified in the email.

12. Split DD Payment in two (This option is only available to those paying by DD)

If you wish to pay the invoice across two months:

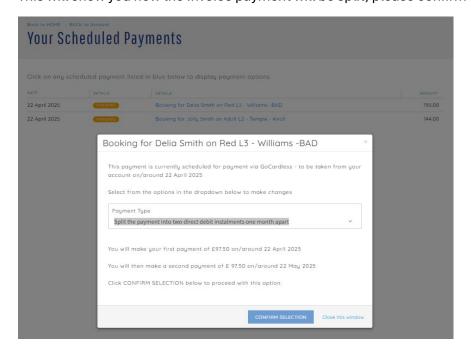


You will need to select each invoice, one at a time to action this and follow each step below.

- Select a booking from the schedule Payments page.
- From the drop-down menu under Payment type, please select.

'Split the payment into two direct debit instalments one month apart'.

This will show you how the Invoice payment will be split, please confirm selection.



And in the following page you will be shown the invoice payment split and the dates when those payments will be collected by DD.

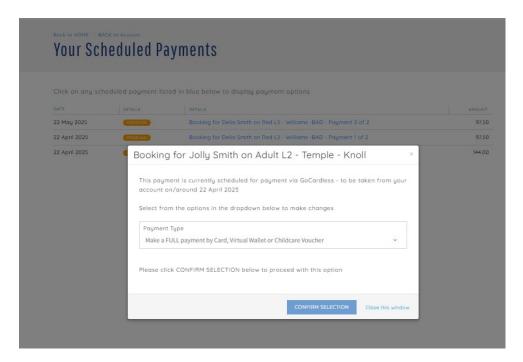




2. If you want to pay by Debit/Credit Card

Select the invoice line item you wish to pay, and then select within the payment type box...'

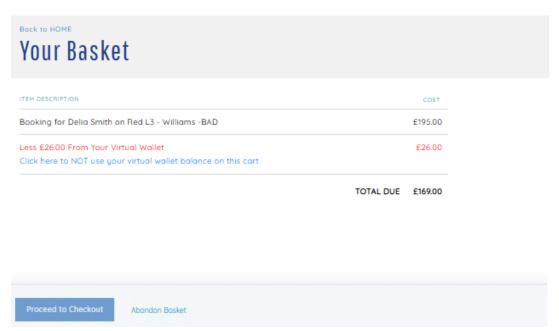
Make a full payment by card, virtual wallet or Childcare Voucher' as shown below:



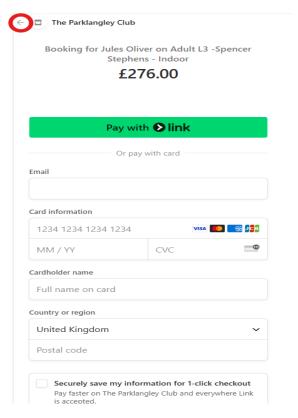
This will bring you through to the following page where if you have any balance in your Virtual Wallet this will show here.

If you wish to reduce the amount owed by this credit balance in your Virtual Wallet.

Click on 'Proceed to Checkout'



Otherwise select the option 'Click here to NOT use your wallet balance on this cart' and then 'Proceed to Checkout'



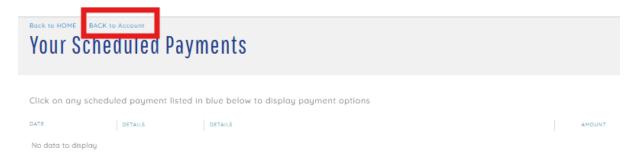
If you want to complete the payment later, please select the back arrow circled above.

And select 'Abandon Basket'. This will return you to the home page. Where you will need to start again, and select the 'Account' Tile and 'My Scheduled Payments' Tile

You will need to complete this task for each Booking/line item on your scheduled payments tile.

FOR THOSE WHO HAVE NO DD MANDATE WITH US

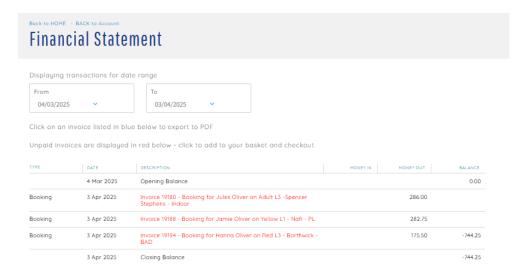
Click 'Back to Account' as indicated above

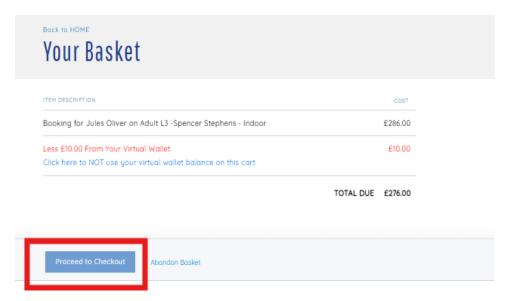


Then Select 'Financial Statement' tile, this will show you all invoices due for payment.

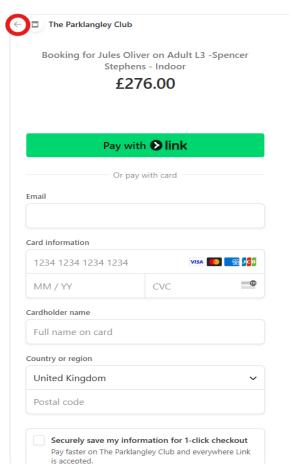


You will need to select each invoice, one at a time to complete payment against it. So, choose one





You can see at this stage that it will net off any balance that is sitting in your virtual wallet. Now select '**Proceed to Checkout'**. This will bring you to the following page that will allow you to enter your debit/credit card details securely to complete payment for that invoice



If you want to complete the payment later, please select the back arrow circled above.

And then within the following page, select 'Abandon Basket'. This will return you to the home page. Where you will need to start again and select the 'Account' Tile and 'Financial Statement' tile

You will need to complete this task for each booking/line item on your financial statement.