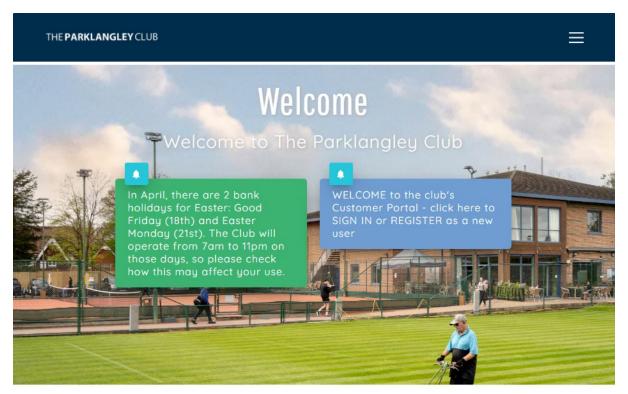
To make payment, please log into our portal through the link below.

ManageOurClub

Using your portal login credentials.

(If you haven't managed to login already, please contact us at tenniscoaching@theparklangleyclub.co.uk)



What Do You Want To Do Today?

Need help using this portal? Click here









If you click on the three lines in the top right-hand corner, a drop-down menu will appear with the option to 'Sign in'.

Enter your login credentials, and if you haven't logged in before, the next screen will prompt you to confirm your details before bringing you to the home screen below.



Need help using this portal? Click he

















Once logged in, please select the 'Account' tile as highlighted above

Next click on 'My Scheduled Payments'

Account



















Here you will be able to see if you have a valid DD mandate set up with us currently.

If the next page shows no line items as shown below



You do NOT have a valid DD set up with us so, please **click on the following link** to understand how to proceed...

How to make Payment

If there are line items shown (as below), this indicates that you have a valid DD mandate with us.



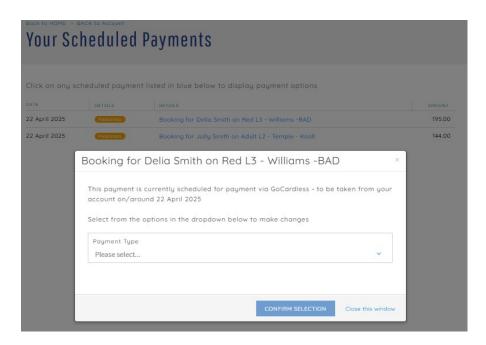
No further action is required, only if you wish to:

- Pay by CCV or by Debit/credit card.
 (PLS NOTE: If you have not paid by CCV before for a given child, please contact us FIRST instance at tenniscoaching@theparklangleyclub.co.uk)
- To split the payment(s) over two months.
 (PLS NOTE: We only offer this option to those with an existing valid DD mandate)
- 3. As our system <u>no longer</u> automatically offsets any credits against invoices. For those with credit in your virtual wallet, you need to email <u>tenniscoaching@theparklangleyclub.co.uk</u> before Monday 25th August to allow us to offset the credit against this terms invoice.

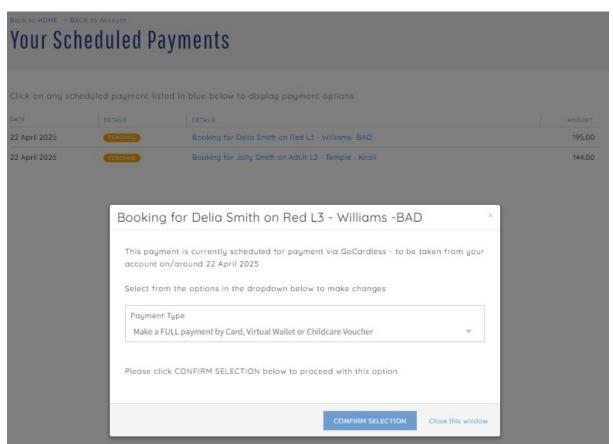
Otherwise, payment shown above will collected at beginning of the new term on date specified in the email.

1. PAYING BY CCV or by Debit/Credit Card

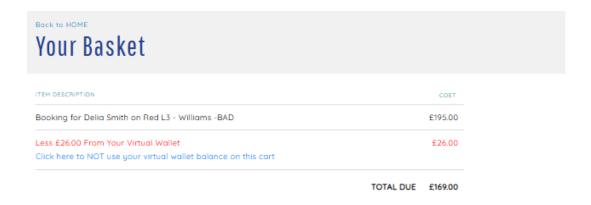
From the previous screen, please click on one of the line items.



The above drop-down menu will appear, click on the arrow to see the options and select 'Make a FULL Payment by Card, Virtual Wallet or Childcare Voucher' and CONFIRM SELECTION

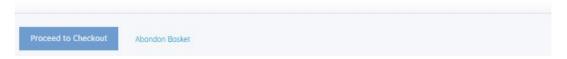


This will bring you through to the following page where if you have any balance in your Virtual Wallet this will be shown here.



If you wish to reduce the amount owed by this credit balance in your Virtual Wallet.

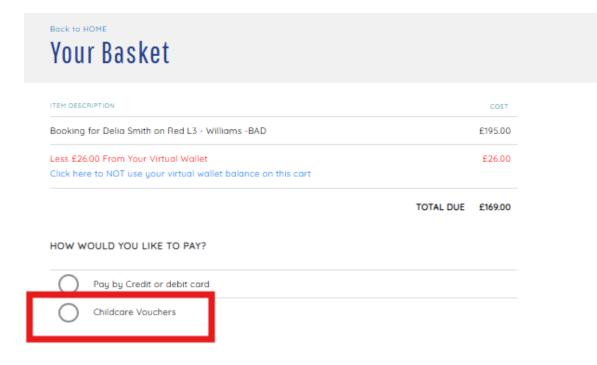
Click on 'Proceed to Checkout'



Otherwise select the option 'Click here to NOT use your wallet balance on this cart' and then 'Proceed to Checkout'

If you have paid by CCV in the past year for your child, 'Childcare Vouchers' will be shown as an option to select (see next screenshot).

If this does not appear, please email <u>tenniscoaching@theparklangleyclub.co.uk</u> with your child's name and we will enable this so that you can complete the next steps.



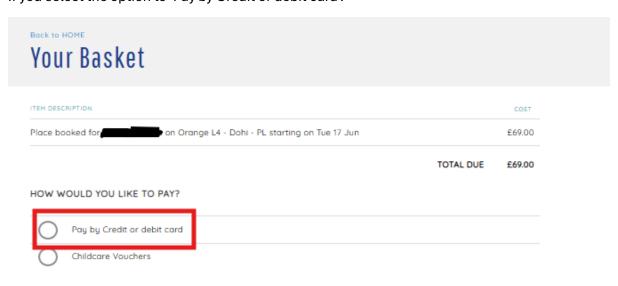
Once you select this option, you will be prompted to select your childcare provider and enter the payment reference associated with the voucher payment. If you don't know this please enter your child's name.

Then you will need to make the payment through your CCV provider.

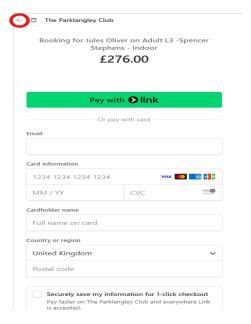
Once we receive payment, the invoice will be cleared from your account.

You will need to complete the above selection for each invoice being paid by Childcare Vouchers by date specified in the email, otherwise the payment will be automatically collected by DD at the beginning of term and no refunds will be issued.

If you select the option to 'Pay by Credit or debit card'.



This will bring you to the following page that will allow you to enter your debit/credit card details securely to complete payment for that invoice.



If you want to complete the payment later, please select the back arrow circled above.

And select 'Abandon Basket'. This will return you to the home page. Where you will need to start again, and select the 'Account' Tile and 'My Scheduled Payments' Tile

You will need to complete this task for each Booking/line item on your scheduled payments tile.

2. Split DD Payment in two (This option is only available to those paying by DD)

If you wish to pay the invoice across two months:

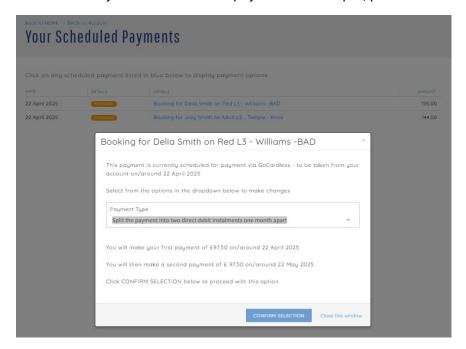


Please you will need to select each invoice, one at a time to action this and follow each step below.

- Select a booking from the schedule Payments page.
- From the drop-down menu under Payment type, please select.

^{&#}x27;Split the payment into two direct debit instalments one month apart'.

This will show you how the Invoice payment will be split, please confirm selection.



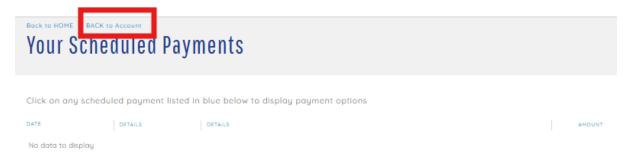
And in the following page you will be shown the invoice payment split and the dates when those payments will be collected by DD.



FOR THOSE WITH NO LINE ITEMS UNDER SCHEDULED PAYMENTS

Paying by CCV

Click 'Back to Account' as indicated below.

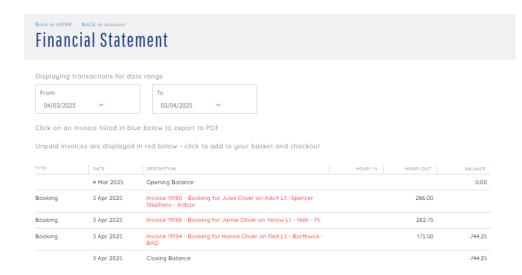


Then Select 'Financial Statement' tile, this will show you all invoices due for payment.

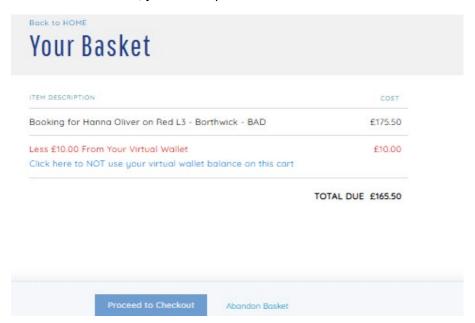


From here you can either pay by debit/credit card or if you have previously paid for your child's invoice by CCV you will be presented with this option also.

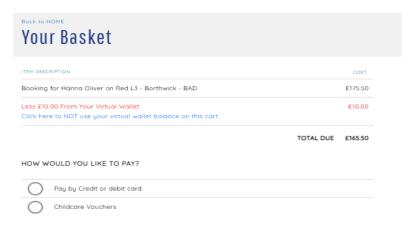
(PLS NOTE: If you have not paid by CCV before for a given child, please contact us FIRST at tenniscoaching@theparklangleyclub.co.uk with your child's name and request to pay by CCV)



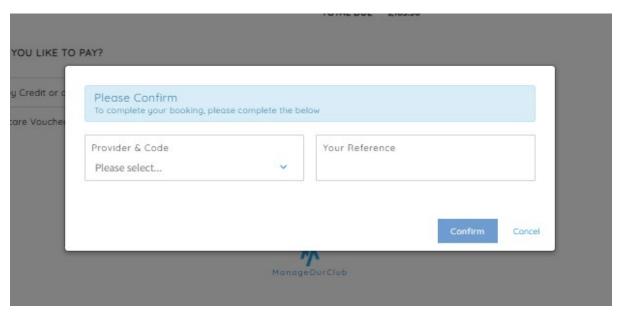
You will need to select each invoice, one at a time, to settle payment for each. So, selecting the third line item above, you will be presented with below.



Click on '**Proceed to Checkout**' and it is at this point if you have paid previously for this child by CCV that you will be presented the two options below.



By selecting 'Childcare Vouchers' you will then be prompted to select your childcare provider you are using, along with entering the payment reference associated with this voucher and if you don't have this, please enter your child's name.

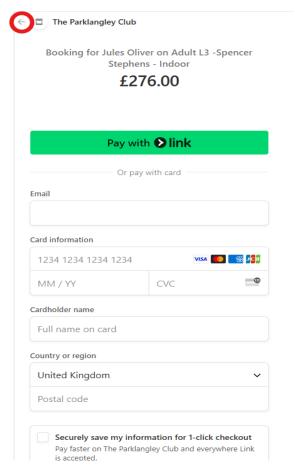


And please don't forget to promptly make the actual payment through your CCV provider.

We will only clear the invoice on receipt of the monies from your CCV provider into our bank account. So, the invoice will show as outstanding on your account until we actual receive the payment into our bank account.

If you select the option to 'Pay by Credit or With Debit card'

This will bring you to the following page that will allow you to enter your debit/credit card details securely to complete payment for that invoice.



If you want to complete the payment later, please select the back arrow circled above.

And then within the following page, select 'Abandon Basket'. This will return you to the home page. Where you will need to start again and select the 'Account' Tile and 'Financial Statement' tile