



MEMBER FEEDBACK

April 2023

Please note below feedback we have received from our members during this month along with a response from the Club. Some feedback will be referred to our section sub-committees.

The feedback box is located at reception should you wish to post a comment.

Member Feedback Comment	Club Response
CLUB	
Can the sauna be made hotter?	The sauna has been set to maximum. As previously explained it is a different type of heat from our previous sauna.
Please add more badminton courts. All courts are always fully booked.	Unfortunately, we do not have the space to increase Badminton courts on site but will look at court allocation with the Badminton Committee. We will also continue to pursue off-site opportunities.
TENNIS	
Play up system should be discontinued. Members are able to judge for themselves which level they are at. No other clubs have this system. At the very least play ups should be carried out by professionals.	This comment and other similar comments have been passed to the Tennis Committee. Updates can be found online once the committee minutes are updated.