



**MEMBER FEEDBACK**  
**October 2023**

Please note below feedback we have received from our members during this month along with a response from the Club. Some feedback will be referred to our section sub-committees.

The feedback box is located at reception should you wish to post a comment.

<b>Member Feedback Comment</b>	<b>Club Response</b>
<b>CLEANING/ MAINTENANCE</b>	
Can something be done about the smell in the downstairs mens toilets. Perhaps some disinfectant cubes in the urinals or re installing the water flush in them?	Thank you for your feedback, we have placed disinfectant blocks into the urinals, and will continue to monitor the situation.
<b>TENNIS</b>	
Coach Sam and Liam are just wonderful with all children of abilities and ages and we will be sure to come back next half term!	Thank you for your feedback regarding Sam and Liam. We will convey your comments to them and look forward to your continued support of our coaching programme.